

TOP GROUP
INTERNATIONAL



Introduction

INTRODUCTION

Thank you very much for your interest in Top Group International BV.

We wish to use this opportunity to introduce our company and hope to convince you of our reliability as well as the worthiness of partnering with us.

The opportunity to discuss our services would be highly appreciated.



COMPANY PROFILE

Top Group International (TGI) is the ONLY Dutch based Taiwanese forwarder that operates a 7000m2 bonded warehouse.

TGI combines an "Eastern" service mentality with a transparent and systematic "Western" style of working.

From modest beginnings in 2001 to now, with a network of affiliates in Taiwan, China and Europe, offering total supply-chain solutions: sea and air freight in and out of Europe, freight forwarding by container trucks, trailers, barges, trains and short - sea vessels to the European Hinterland, warehousing, European distribution, reworking and repairs, tax consultation, customs brokerage and project analysis.

TOP GROUP INTERNATIONAL B.V.

BOSSEKAMP 2
5301 LZ ZALTBOMMEL
THE NETHERLANDS
TEL. + 31 418 66 66 88
FAX. + 31 418 66 66 89
EMAIL: INFO@TOPGROUP.NL

All forwarding activities are subject to the Dutch Forwarding Conditions (Fenex), and all logistics activities are subject to the Physical Distribution Conditions (PDC) filed with registry of the courts of justice in Rotterdam, Breda or Amsterdam, latest version. The conditions will be sent to you upon request.



WORLDWIDE NETWORK & PARTNERS



TGI has a worldwide network of partners, with many forwarding, logistics companies, liners and groups covering more than 60 countries.

CUSTOMER REFERENCE



Our clients are internationally renowned and leading trading companies and manufacturers.

We specialize in moving electronics and pc goods, and some of our clients are well-known front-liners.



TOP GROUP INTERNATIONAL B.V.

BOSSEKAMP 2
5301 LZ ZALTBOMMEL
THE NETHERLANDS
TEL. + 31 418 66 66 88
FAX. + 31 418 66 66 89
EMAIL: INFO@TOPGROUP.NL

All forwarding activities are subject to the Dutch Forwarding Conditions (Fenex), and all logistics activities are subject to the Physical Distribution Conditions (PDC) filed with registry of the courts of justice in Rotterdam, Breda or Amsterdam, latest version. The conditions will be sent to you upon request.



LOGISTICS

At Top Group, we have a lot of experience in serving customers with a wide variety of requirements. Not only do we know how to "iron out" the difficulties that arise from delays, changes, and the unexpected, but as a matter of fact that is what we see as our core business: constant attention to your shipments to prevent and correct unplanned events.



We also offer all **customs services (Bonded/T1, Customs Clearance / Direct Representation, Fiscal Representation etc.)**.



WAREHOUSING

Our 7000 m² warehouse meets the **highest security requirements**.

The main commodities stored at our warehouse are **high-value electronic equipment and home appliances**.

The security measures we have implemented are of the highest EU standard (class IV), and would in theory even allow us to store jewellery.

Simple "pick & pack", label changing, cable insertion/swapping, re-palletisation, serial number recording, bar-coding, more complex and detailed repairs on electronic equipment, technical spec rectification, firmware flashing and upgrading - these are just some examples of our range of value-added services.

We provide stock reports which are in virtually any desired format that you require.



TOP GROUP INTERNATIONAL B.V.

BOSSEKAMP 2
5301 LZ ZALTBOMMEL
THE NETHERLANDS
TEL. + 31 418 66 66 88
FAX. + 31 418 66 66 89
EMAIL: INFO@TOPGROUP.NL

All forwarding activities are subject to the Dutch Forwarding Conditions (Fenex), and all logistics activities are subject to the Physical Distribution Conditions (PDC) filed with registry of the courts of justice in Rotterdam, Breda or Amsterdam, latest version. The conditions will be sent to you upon request.



EUROPEAN DISTRIBUTION

From our warehouse we arrange distribution **all over Europe**.
From Scandinavia to Spain and from the UK to Turkey;
From 1 pallet (or even 1 box) to full truck loads.

Security, punctuality and reliability.

We have strict procedures and conditions for our trucking companies



CONSULTANCY

The Top Group management has built up a huge network in the domain of transport and logistics as well as the industries related to them.

Our network includes governmental organizations, port authorities, consultancy companies, legal and financial advisors, waste disposal, market research, customs formalities, import and export tax law and real estate etc.

Contact us and we will help you or introduce you to any specialist you need.



+31 418 6666 87



Sales

TOP GROUP INTERNATIONAL B.V.

BOSSEKAMP 2
5301 LZ ZALTBOMMEL
THE NETHERLANDS
TEL. + 31 418 66 66 88
FAX. + 31 418 66 66 89
EMAIL: INFO@TOPGROUP.NL

All forwarding activities are subject to the Dutch Forwarding Conditions (Fenex), and all logistics activities are subject to the Physical Distribution Conditions (PDC) filed with registry of the courts of justice in Rotterdam, Breda or Amsterdam, latest version. The conditions will be sent to you upon request.



OUR TEAM

The TGI management combines the invaluable experiences in several business area's.

Jack Lin, the founder and CEO of TGI has a long history of doing business on the dividing line between Europe and the Far East.

Mr. Lin has a very good understanding of both the Eastern and Western Culture as he grew up in Taiwan but has spent over twenty years in Europe.

He started TGI more than 10 years ago and our customer base has been growing ever since.



Our employees feel committed to our company and to their customers. With many nationalities within our company, we speak many languages and share an understanding of cultural differences, which enables us to do business with people from all over the world.

Among our staff many languages are spoken - **Mandarin, Cantonese, English, German, Dutch** - makes our wide ranging service packages particularly interesting for Chinese and Taiwanese companies wishing to establish themselves in Europe.



TOP GROUP INTERNATIONAL B.V.


BOSSEKAMP 2
5301 LZ ZALTBOMMEL
THE NETHERLANDS
TEL. + 31 418 66 66 88
FAX. + 31 418 66 66 89
EMAIL: INFO@TOPGROUP.NL

All forwarding activities are subject to the Dutch Forwarding Conditions (Fenex), and all logistics activities are subject to the Physical Distribution Conditions (PDC) filed with registry of the courts of justice in Rotterdam, Breda or Amsterdam, latest version. The conditions will be sent to you upon request.





TGI-way of working

- Tailor-made “**Standard Operational Procedure**” (SOP) for our customers
- **Pro-active attitude** and solid preparations in order to prevent unwanted situations.
- Well trained operator as your **account manager**, backed up and supervised by their manager.
- Our unique “**cross-departmental training**” ensures that all staff are multi-functional and capable of responding to any query during absence of your account manager.
- If serious unforeseen problems occur, TGI will contact you immediately, **propose a solution** and ask for confirmation / approval or instruction.
- To **maintain good communication**, TGI obtains and provides constant feedback and status report between suppliers, customers and even customers’ customers.
- **Advanced IT systems** with  enable us to create tailor-made reports.
- **To protect our environment** all information and documents are processed **paperless** (electronically) and stored safely.
- Key personnel has access to our server via VPN connection to ensure that special or urgent cases are monitored and taken care of **24 hours / 7 days a week**



OUR PHILOSOPHY

In our experience, **reliability and punctuality** are very important elements for a well controlled and reliable logistics organization to maintain the required service level towards its customers.

Unexpected delays occur from time to time due to all kind of reasons no matter of the format of transport – trucks, trains, vessels or barges; but it is our business to inform our customer timely to reduce or avoid effects caused by delays.



INSURANCE



Under the usual conditions applicable for sea / air freight, inland transportation and logistics services, damage and loss are only partly compensated under the legal general condition governing the related industries.

Therefore, TGI advises customers to buy transportation / logistics insurances. If required, TGI could assist on this.

CONDITIONS

All forwarding activities are subject to the Dutch Forwarding Conditions (Fenex), and all logistic activities are subject to the Physical Distribution Conditions (PDC), filed with the registry of the district court of Rotterdam, Breda and Amsterdam, latest version.



These conditions will be sent to you upon request.

TOP GROUP INTERNATIONAL B.V.

BOSSEKAMP 2
5301 LZ ZALTBOMMEL
THE NETHERLANDS
TEL. + 31 418 66 66 88
FAX. + 31 418 66 66 89
EMAIL: INFO@TOPGROUP.NL

All forwarding activities are subject to the Dutch Forwarding Conditions (Fenex), and all logistics activities are subject to the Physical Distribution Conditions (PDC) filed with registry of the courts of justice in Rotterdam, Breda or Amsterdam, latest version. The conditions will be sent to you upon request.



SERVICE CATEGORY



[FORWARDING](#)



[LOGISTICS](#)



[CONSOLIDATION](#)



[REWORK](#)



[RMA](#)



[CUSTOMS](#)



[LEGAL & FINANCIAL](#)



TOP GROUP INTERNATIONAL B.V.

BOSSEKAMP 2
5301 LZ ZALTBOMMEL
THE NETHERLANDS
TEL. + 31 418 66 66 88
FAX. + 31 418 66 66 89
EMAIL: INFO@TOPGROUP.NL

All forwarding activities are subject to the Dutch Forwarding Conditions (Fenex), and all logistics activities are subject to the Physical Distribution Conditions (PDC) filed with registry of the courts of justice in Rotterdam, Breda or Amsterdam, latest version. The conditions will be sent to you upon request.



FORWARDING

SERVICE
PAGE



Sea freight – import / export

Air freight – import / export

Full Container Load FCL / Less than Container Load LCL –

We cooperate with our partner agents and network all over the globe moving cargo FCL or LCL via air or sea, into or from Europe.

Short-Sea

Full container or trailer transportations between any European ports are performed regularly via short sea vessels for certain destinations with cost concern and efficiency in mind.

For example, cargo are often loaded into container to move from Rotterdam in Holland to Gdynia port in Poland via short sea vessel – especially when the number of containers is large.

To Door Container delivery – Train / Barge / Truck / Trans-loading

Direct transportation from discharging port to final destination anywhere in Europe – for example using barge to terminals near the final destination or using train service to move containers to a train terminal nearby the final destination or moving containers into a warehouse near the discharging port, discharge cargo and load onto a trailer for transportation to the final destination so there will be no more concern with return of empty container; or a simple direct container trucking from discharging port to final destination. We could even arrange special agreement with the train or barge terminal nearby the final delivery destination where additional free storage days would be allowed or at a discounted rate to ease storage problems and slow down and extend the actual transit time efficiently - should this be required at any time.



MS. SALLY PAN
+31 418 6666 82



[Send Request](#)



LOGISTICS

**SERVICE
PAGE**



Warehousing



TGI is currently operating a 7000 sq m bonded warehouse with security class IV (the highest in Europe) in Rotterdam port area since 2002 and with a third party operated warehouse near Zaltbommel with capacity up to 14000 sq m.

Distribution

TGI provides distribution for clients who use the TGI warehouse and those who have their own warehouse as well as pick up and delivery of cargo to and from any third party warehouse from their suppliers or customers. We do not only liaise with our customer but their customers too! Our customers enjoy our service because we take their complete logistics problem and make it ours – by not only booking slot time for deliveries but also iron out any possible difficulty from both sides – we often solve problems for our customer or their customer where our customer only needs to focus on selling their product. We act as their logistics and customer service department.



We arrange distribution by courier, van, truck, trailer, train or barge.



MS. SALLY PAN
+31 418 6666 82



Send Request

TOP GROUP INTERNATIONAL B.V.

BOSSEKAMP 2
5301 LZ ZALTBOMMEL
THE NETHERLANDS
TEL. + 31 418 66 66 88
FAX. + 31 418 66 66 89
EMAIL: INFO@TOPGROUP.NL

All forwarding activities are subject to the Dutch Forwarding Conditions (Fenex), and all logistics activities are subject to the Physical Distribution Conditions (PDC) filed with registry of the courts of justice in Rotterdam, Breda or Amsterdam, latest version. The conditions will be sent to you upon request.



CONSOLIDATION

SERVICE
PAGE



Consolidation Container

TGI has a vast experience in handling consol boxes since operating its own warehouse in 2002 where TGI has been the consigned master devanning warehouse from many agent partners and piers alike. Our console containers are mainly from all ports of China and Taiwan to Europe via Rotterdam where our bonded warehouse is located. We also handle export consol containers from Europe to China.



MR. ARNO SMALING
+31 418 6666 85



[Send Request](#)

TOP GROUP INTERNATIONAL B.V.

BOSSEKAMP 2
5301 LZ ZALTBOMMEL
THE NETHERLANDS
TEL. + 31 418 66 66 88
FAX. + 31 418 66 66 89
EMAIL: INFO@TOPGROUP.NL

All forwarding activities are subject to the Dutch Forwarding Conditions (Fenex), and all logistics activities are subject to the Physical Distribution Conditions (PDC) filed with registry of the courts of justice in Rotterdam, Breda or Amsterdam, latest version. The conditions will be sent to you upon request.



RE-WORK

[SERVICE PAGE](#)

TGI has done numerous re-work for many of its clientele ranging from simple cable changing, label / bezel changing, firmware flashing, decoding or upgrading to some cases where we had to perform complicated technical operations to remove and replace components while client's customer has their own technician and engineer supervising and monitoring the complete process.



RMA SERVICE

[SERVICE PAGE](#)

TGI performs RMA service for some of its client ranging from simple visual checking, power on/off checking to running through designated test programs provided by the client.



MS. SALLY PAN
+31 418 6666 82



[Send Request](#)

TOP GROUP INTERNATIONAL B.V.

BOSSEKAMP 2
5301 LZ ZALTBOMMEL
THE NETHERLANDS
TEL. + 31 418 66 66 88
FAX. + 31 418 66 66 89
EMAIL: INFO@TOPGROUP.NL

All forwarding activities are subject to the Dutch Forwarding Conditions (Fenex), and all logistics activities are subject to the Physical Distribution Conditions (PDC) filed with registry of the courts of justice in Rotterdam, Breda or Amsterdam, latest version. The conditions will be sent to you upon request.



CUSTOMS

SERVICE
PAGE

TGI holds its own customs license and performs customs brokerage online with a direct link with the Dutch customs system.

TGI has its internal customs team handling daily operation related customs brokerage and has a team of elite customs experts and consultants ready to serve and assist your customs related issue and problems.

Performing Direct Representation (DR), Customs Clearance (CC), Limited Fiscal Representation (LFR), General Fiscal Representation (GFR), issuing Bonded T1, T2L, ATR etc are just part of our daily routine work.

We welcome you to contact us and discuss your needs as well as how we could assist you to achieve better efficiency and productivity with lower than usual cost of failure!



MR. ARNO SMALING
+31 418 6666 85



[Send Request](#)



LEGAL & FINANCIAL

SERVICE
PAGE

Distinguishing itself from its competition, **TGI** has helped a lot of its client setting up branch offices, independent offices, legal entities, OBU's etc in compliance with tax and other rules



TGI has an experienced team standing by ready to provide the most suitable advice catering your every single need!

Please do not hesitate to contact us via email or phone:



MR. STEPHEN LI
+31 418 6666 90



[Send Request](#)

TOP GROUP INTERNATIONAL B.V.

BOSSEKAMP 2
5301 LZ ZALTBOMMEL
THE NETHERLANDS
TEL. + 31 418 66 66 88
FAX. + 31 418 66 66 89
EMAIL: INFO@TOPGROUP.NL

All forwarding activities are subject to the Dutch Forwarding Conditions (Fenex), and all logistics activities are subject to the Physical Distribution Conditions (PDC) filed with registry of the courts of justice in Rotterdam, Breda or Amsterdam, latest version. The conditions will be sent to you upon request.

