

TOP GROUP
INTERNATIONAL



公司介紹

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非常感謝您對 **Top Group International BV** 的賞識與抬愛。我們希望能藉此機會為您介紹本公司，讓您了解我們是值得信賴的合作夥伴。

誠摯感謝您給予我們進一步商討服務的機會。



公司簡介

Top Group International (TGI)

TGI 不僅傳承了「東方」的服務精神，更結合了「西方」系統化和強調透明化的作業程序。

自 2001 年迄今，我們的分支網及服務範圍涵蓋了臺灣、中國和歐洲。

本公司擁有完整性與全面性的供應鏈，能有效地為您提供以下的服務：進出歐洲的空海運輸、轉運歐洲內陸的貨櫃車、拖車、駁船、火車與短程海運駁船、倉儲、歐洲貨物分配、重工和維修、稅務諮詢以及專案分析等。

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全球網路 & 合作夥伴



TGI 擁有全球各地的合作夥伴，以及遍布於 60 個國家以上的轉運商、物流公司、企業與集團。

合作經歷



我們的客戶都是國際知名並具領先地位的貿易公司與製造商。我們擅長運送各式電子和電腦產品。以下是與我們有合作關係的卓越企業



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物流

我們擁有多年豐富的經驗，能提供廣泛多元的服務，以滿足客戶的需求。我們知道如何緊急處理延誤、變更和突發的狀況，而這正是我們的核心服務重點：持續關注您的貨物，並防止及處理突發狀況。



我們也提供海關服務（保稅、清關、通關、法務代理、稅務申報等）。



倉儲

我們 7000 平方公尺的倉庫符合歐盟最高的安全標準，主要儲存的商品為高單價的電子設備和家電用品。經由鑑驗檢查，我們的倉庫所實施的安全措施已達到歐盟的最高標準（IV 級），甚至能夠儲存珠寶類商品。

簡易的領取、包裝、標籤更換、置入附件、重新打板、記錄序列號碼、條碼編排、電子配備的精密維修、技術規範整頓、軟體升級與更新等 - 這些皆為我們增值服務項目的一部份，我們也提供客製化格式的庫存報告。



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歐洲貨物分配

貨物從我們的倉庫分發配送至歐洲各地，從斯堪的那維亞半島到西班牙，或是從英國到土耳其；從一個棧板(甚至是一個箱子)至整個貨櫃車。

我們對於聘請的貨運公司有嚴格的標準與程序要求。



顧問諮詢



TGI 在物流運輸以及相關業界的領域已建立了龐大的網絡，其包括政府機構、港口管理局、諮詢公司、法律和財經顧問、廢物處理、市場調查、海關手續、進出口稅法律和房地產等。

我們誠摯歡迎您的指教，同時在您有任何問題時，本公司將安排相關專業人員協助您。



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我們的團隊

TGI 的經驗團隊在各個商業領域擁有豐富的經驗。TGI 的創始人兼首席執行長- Jack Lin，在歐亞兩洲的版圖間，擁有多年的經商與抄盤經歷。作為一個經營者，林先生深知兩地文化的差異性與互補性，經過 10 年的戮力經營，公司的客戶群已日益壯大。



我們的工作同仁一直致力於公司與客戶的互動及溝通。本公司有各種國籍同仁，使我們擁有強大的語言優勢，彼此互相了解並包容各自的文化差異。

這使我們能與來自世界各地的人從事無間隙的商業往來。我們擁有會說各國語言的同仁：中文、粵語、臺語、英語、法語、德語、義大利語、土耳其語、摩洛哥語、荷蘭語，能提供欲在歐洲設點的中國與台灣公司更豐富多元的服務。



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TGI 的工作精神

- 本公司有為客戶量身訂做的「標準作業流程」(SOP)。
- TGI 團隊積極主動的工作態度，以及穩固紮實的事前準備可有效的減少無預期狀況的發生。
- 我們獨特的「跨部門培訓」訓練出所有工作同仁擁有多面化的技能，以便在您的專案人員不刻處理時，提供您專業的服務。
- 若發生嚴重不可預期的問題，TGI 將會立刻聯繫您，並提出解決方案，再請求您的確認，批准或指示。
- 為了維持良好的溝通，TGI 會在供應商、客戶或甚至是客戶的客戶之間取得進度與狀況報告，並持續提供所得之資訊。
- 我們使用世界聞名的電腦系統 **SAP** 製作客製化報表。
- 我們採用無紙張化（電子化）處理所有資訊與文件，不但資訊可以安全儲存，更能達到環保的目的。
- 主要人員經由 VPN 連接至我們的伺服器，每週 7 天，每天 24 小時隨時監控，因此能確保特別案件或緊急狀況得以即時得到掌控。



公司宗旨

根據我們的經驗，掌控得宜與信賴可靠的物流組織，乃是維持對客戶服務水準之最高準繩。各種交通工具：卡車、火車、船隻或駁船會因不同的原因而導致延誤，我們將會立即告知客戶如何減少或防止延遲所造成的影響。



保險

依據一般相關產業的法律，物流業者對海空運、內陸運輸和物流服務，若有破損和損失只負擔部分的賠償。因此，TGI 建議客戶購買運輸/物流保險。若有需要，TGI 可以協助這方面的服務。

條款

所有轉運活動皆恪遵荷蘭轉運條款（Fenex），所有物流活動亦恪遵倉儲運行條款（PDC）。

以上條款皆已通過布雷達、鹿特丹和阿姆斯特丹等地之地方法院的審核並立案。

如有需要，我們可以轉發條款的細節予您。



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SERVICE CATEGORY



[FORWARDING](#)



[LOGISTICS](#)



[CONSOLIDATION](#)



[REWORK](#)



[RMA](#)



[CUSTOMS](#)



[LEGAL & FINANCIAL](#)



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FORWARDING

SERVICE
PAGE



Sea freight – import / export

Air freight – import / export

Full Container Load FCL / Less than Container Load LCL –

We cooperate with our partner agents and network all over the globe moving cargo FCL or LCL via air or sea, into or from Europe.

Short-Sea

Full container or trailer transportations between any European ports are performed regularly via short sea vessels for certain destinations with cost concern and efficiency in mind.

For example, cargo are often loaded into container to move from Rotterdam in Holland to Gdynia port in Poland via short sea vessel – especially when the number of containers is large.

To Door Container delivery – Train / Barge / Truck / Trans-loading

Direct transportation from discharging port to final destination anywhere in Europe – for example using barge to terminals near the final destination or using train service to move containers to a train terminal nearby the final destination or moving containers into a warehouse near the discharging port, discharge cargo and load onto a trailer for transportation to the final destination so there will be no more concern with return of empty container; or a simple direct container trucking from discharging port to final destination.

We could even arrange special agreement with the train or barge terminal nearby the final delivery destination where additional free storage days would be allowed or at a discounted rate to ease storage problems and slow down and extend the actual transit time efficiently - should this be required at any time.



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LOGISTICS

**SERVICE
PAGE**



Warehousing



TGI is currently operating a 7000 sq m bonded warehouse with security class IV (the highest in Europe) in Rotterdam port area since 2002 and with a third party operated warehouse near Zaltbommel with capacity up to 14000 sq m.

Distribution

TGI provides distribution for clients who use the TGI warehouse and those who have their own warehouse as well as pick up and delivery of cargo to and from any third party warehouse from their suppliers or customers. We do not only liaise with our customer but their customers too! Our customers enjoy our service because we take their complete logistics problem and make it ours – by not only booking slot time for deliveries but also iron out any possible difficulty from both sides – we often solve problems for our customer or their customer where our customer only needs to focus on selling their product. We act as their logistics and customer service department.



We arrange distribution by courier, van, truck, trailer, train or barge.



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CONSOLIDATION

SERVICE
PAGE



Consolidation Container

TGI has a vast experience in handling consol boxes since operating its own warehouse in 2002 where TGI has been the consigned master devanning warehouse from many agent partners and piers alike. Our console containers are mainly from all ports of China and Taiwan to Europe via Rotterdam where our bonded warehouse is located. We also handle export consol containers from Europe to China.



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RE-WORK

[SERVICE PAGE](#)

TGI has done numerous re-work for many of its clientele ranging from simple cable changing, label / bezel changing, firmware flashing, decoding or upgrading to some cases where we had to perform complicated technical operations to remove and replace components while client's customer has their own technician and engineer supervising and monitoring the complete process.



RMA SERVICE

[SERVICE PAGE](#)

TGI performs RMA service for some of its client ranging from simple visual checking, power on/off checking to running through designated test programs provided by the client.



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CUSTOMS

SERVICE
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TGI holds its own customs license and performs customs brokerage online with a direct link with the Dutch customs system.

TGI has its internal customs team handling daily operation related customs brokerage and has a team of elite customs experts and consultants ready to serve and assist your customs related issue and problems.

Performing Direct Representation (DR), Customs Clearance (CC), Limited Fiscal Representation (LFR), General Fiscal Representation (GFR), issuing Bonded T1, T2L, ATR etc are just part of our daily routine work.

We welcome you to contact us and discuss your needs as well as how we could assist you to achieve better efficiency and productivity with lower than usual cost of failure!



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LEGAL & FINANCIAL

SERVICE
PAGE

Distinguishing itself from its competition, **TGI** has helped a lot of its client setting up branch offices, independent offices, legal entities, OBUs etc in compliance with tax and other rules



TGI has an experienced team standing by ready to provide the most suitable advice catering your every single need!

Please do not hesitate to contact us via email or phone:



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